



Check Out the District’s Website for Current News and Information!

www.swsdwaterandsan.org

2020 Residential Sewer Fees

The District’s total annual fee for single family residences is increasing for 2020. A comparison of the components of the fee for 2020 versus 2019 is shown below.

	2020	2019
District Operating Fee	\$ 77	\$ 71
District Capital Fee	\$100	\$103
Metro Sewage Treatment Fee	\$134	\$ 128
Total Sewer Fee	\$311	\$302

The increase in the sewage treatment and operating fees was partially offset by decreasing the capital reserve fee. Overall the annual single family rate increased around 3% which is comparable to the cost of living increase for the Denver metropolitan area.

District Payment Options

The District understands that for some customers its annual bill is a large amount to pay in full within 30 days of the due date. Customers will have the option again this year to pay half of the invoice within the first 30 days and the second half of the invoice within the next 30 days without incurring late charges.

Customers who do not pay at least half of their bill within the first 30 days will be subject to a **\$5 late fee**. Any customer account that is not paid in full within 60 days after the invoice date will be charged a **\$20 Delinquent Processing Fee**. Additional fees for accounts past due more than 60 days is described on the back of this newsletter.

The District also accepts payments from customers who wish to pre-pay their bill. Some customers make monthly estimated payments based on the prior year’s bill. When the next year’s bill is issued, the balance due is usually minimal. After you pay the 2020 invoice in full you could begin making monthly payments that would be applied to your account for next year’s invoice.

Many banks offer reoccurring payments to be made through online bill pay which would make the monthly payment option even easier. Please be sure to include your account number or address so that your payment is applied to the correct account.

DOES YOUR SEWER LINE NEED TO BE REPAIRED OR CLEANED?

It is important for you to understand the District’s requirements that must be met before any work is performed on your sewer service line. The requirements include the following:

- ◆ You or your contractor must call 811 to have a utility locate done, in which case we would come mark where your sewer service line is on your property.
- ◆ Any contractor doing work within the District must be licensed by our District, it is a simple and quick process.
- ◆ An inspection is required if a sewer line is being repaired and the District’s main is exposed. A \$500 inspection fee will be charged to cover the cost of the inspection plus the cost of videoing the new service tap a year after the repair to make sure it is still in good condition.
- ◆ You are required to give the District 48 hours notice before any work starts on your service line, including any cleaning, root cutting or just a small repair in your yard, so that the District can inspect its sewer main to ensure no debris from the work has flowed downstream from your home and caused a blockage in the District’s main that can backup into homes downstream.

We would be happy to answer any questions you may have at (303) 674-3379 ext. 200 or visit our website listed above.



District Management Information

Simonson & Associates, Inc.

NEW Office location:
32045 Castle Court, Suite 103
Evergreen, Colorado 80439

Mailing address:
P.O. Box 3399
Evergreen, Colorado 80437

Phone: 303-674-3379, ext. 200

Fax: 303-674-3380
mail@swsdwaterandsan.org
www.swsdwaterandsan.org

Customer Service Hours:

9:00 a.m. to 5:00 p.m. M—F

24 Hour Emergency Calls:

C&L Water Solutions, Inc.
Phone: 303-791-2521

Delinquent Accounts

If you are unable to pay at least half your bill by its due date, a **\$5 Delinquent Processing Fee** will be charged within 30 days from the invoice date. Accounts that have a balance remaining 60 days after the invoice date will be charged an additional **\$20 Delinquent Processing Fee**.

Accounts that are still unpaid 75 days after the invoice date will be charged a **\$50 Certified Mail Fee**. A delinquent statement will be mailed to the premises via certified mail informing the customer that the District will begin water shut-off procedures if the account is not paid in full immediately.

If a customer's account remains unpaid 90 days after the date of the

invoice, the account will be charged a **\$80 Posting Fee**. The District will post notices on customers' front doors notifying them that their account must be paid within 5 days or their water service will be discontinued.

After 5 days, an additional **\$50.00 Water Shut Off Fee** will be charged. If a customer's water service is shut off, they must pay their account in full, including the District's **\$50.00 Water Turn On Fee** before water service will be restored. Denver Water may also charge customers their own disconnect and reconnect fees. Customers with past due balances for more than 160 days will also have a tax lien filed on their property.

Contractor Licensing

The District requires contractors to be registered and licensed with the District before they can do any work in the District. If you are having a repair done to your sewer line that involves the tap onto the District's main, please inform your contractor that they need to contact the District office to complete the appropriate paperwork. The District also requires 48 hours notice to schedule an inspection of the tap. The tap inspection fee is \$500. This fee covers a video inspection of the tap repair at the end of the one year warranty period that your contractor should provide.

Sump Pump Surcharge

Do you have a sump pump surcharge on your invoice? That may mean that you have not had an inspection done on your home to confirm that you do not have a sump pump, or if you do have a sump pump, you need an inspection to confirm that its discharge line has been rerouted to the outside of your home. Please call the District to schedule your inspection to avoid being charged the surcharge in the future.

The District's sump pump project has been very successful in educating homeowners that sump pumps are prohibited from discharging into the sanitary sewer system. Sump pump discharges pose a system capacity hazard and increases the District's sewage treatment charges. If in the future you determine that a sump pump is needed for your home, please call the District at (303) 674-3379 ext. 200, for information about the requirements for the discharge line and to schedule an inspection once the new pump has been installed.

2020 Board Meetings

The Board of Directors meets at 3:30 p.m. at Governor's Ranch Clubhouse located at 9050 W. Prentice Ave. The 2020 meeting schedule is listed below. All meetings are open to the public.

January 20, 2020
March 16, 2020
May 18, 2020
July 20, 2020
September 21, 2020
October 19, 2020
November 16, 2020